



**Medi Assist**<sup>TM</sup>

Personalizing your World of Healthcare



**Your Curated Cashless Network  
for Out-patient Services**

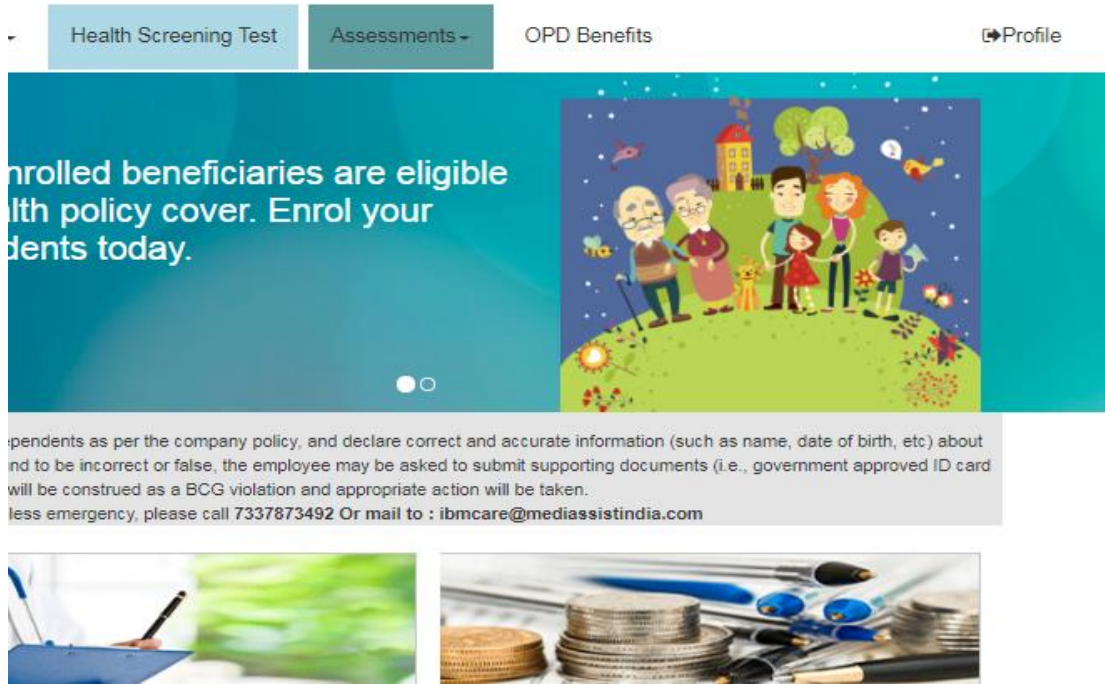
# Explore MediBuddy Infiniti

Currently, all IBMers can access the MediBuddy portal using their existing login credentials

Login to MediBuddy Infiniti by clicking either of the links given below:

<https://portal.medibuddy.in> or <https://infiniti.medibuddy.in/>

1. Step : Enter your MediBuddy login credentials, click on **OPD benefits** tab



2. Step: Read through the OPD cashless benefits and Proceed. You will see 2 wallets: OPD/Medical Benefits Wallet (for Domiciliary benefit) and MediBuddy Wallet (cashback for online transactions as an additional incentive from Medi Assist, wherever applicable)



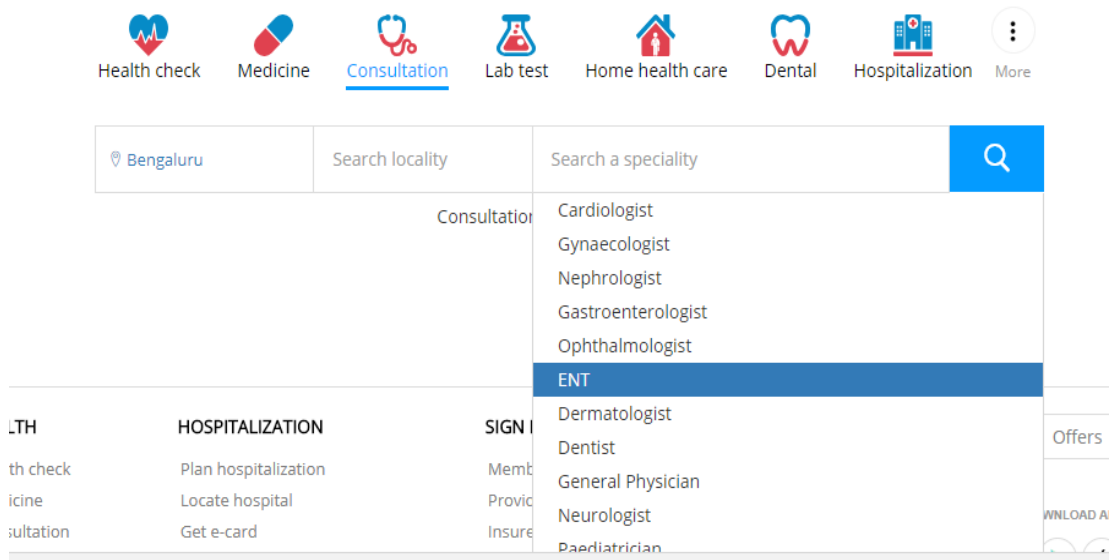
## Beneficiary covered under OPD benefits

Beneficiary name	Relation
Test Employee	Self

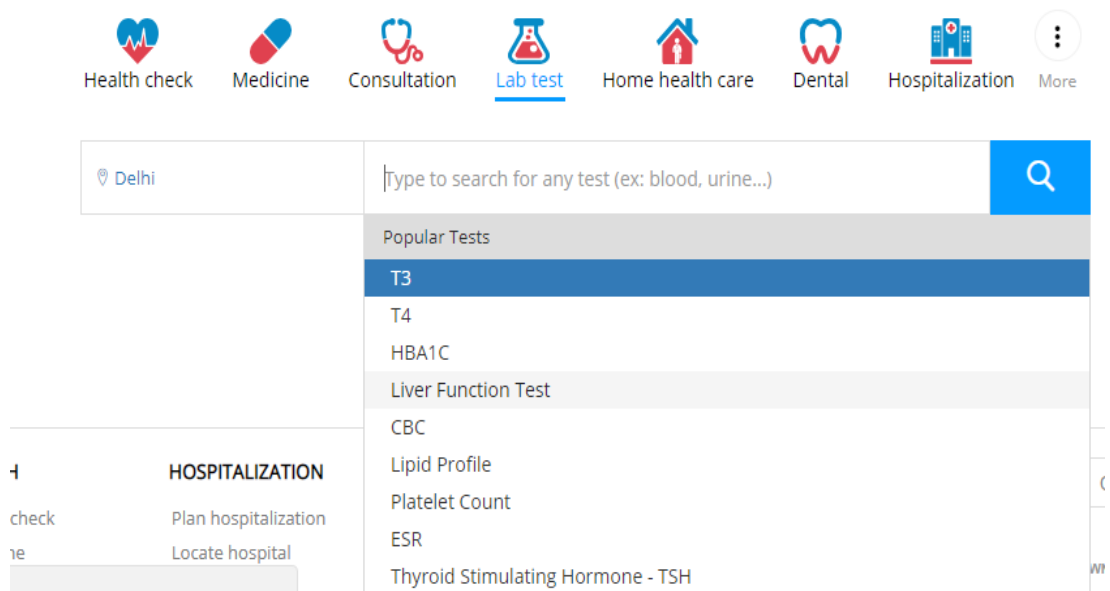
- You will see 2 wallets: OPD/Medical Benefit Wallet (for Domiciliary benefit) and MediBuddy Wallet (cashback for online transactions as an additional incentive from Medi Assist, wherever applicable)
- Only IBM employees, spouse & children are eligible for this cashless benefit and 50% co-pay is applicable as per policy T&C of Domi coverage. For beneficiaries who are not enrolled under the ESC policy, some of the services can be availed by making a full payment for the services selected
- Only your current domi balance would be transferred to MediBuddy OPD wallet
- Note that domi claim can be taken only on "specialist consultations" and "lab tests"

Close Proceed

- Step: You will now be directed to the MediBuddy Infiniti Page. Click on consultation and select the location and service that you would like to avail
  - ✓ Note that domi claim can be taken only on “specialist consultations” and “lab tests”
  - ✓ Beneficiaries other than employees who are enrolled under the hospitalisation policy can avail these services by making a full payment for the services selected



Similarly for lab test, click on Lab Test and select the location and service that you would like to avail.



- Step: You have an option to filter your search by the provider, narrow down on area/location and price range:
  - ✓ If you wish to avail a cashless service, select the options which highlight “Cashless Available”
  - ✓ A service can be made cashless by utilising either your MediBuddy wallet (as applicable) or your OPD/Medical benefit wallet (domiciliary claim)

**FILTER BY**

Only discounted packages

Only home sample packages

**MEDICAL CENTER**

Start typing

- Allergy Asthma ENT clinic
- Apollo Hospital
- Apollo Hospitals, Shesha...
- Apollo Speciality Hospital
- Apollo Spectra Hospitals
- Bangalore ENT Care Cent...

**LOCATION**

Start typing

- Banashankari
- Bannerghatta Road

**S**

**Dr. Chandre Gowda**  
ENT Specialist  
MBBS, MS - ENT  
**lybra** No Cashless

At: Sankalp ENT Care Centre  
Yelahanka

M T W T F S S  
05:00 PM - 08:00 PM

₹ 100

[Book Appointment](#)

**T**

**Dr. Abubakar Siddiqh Bashav**  
Ent  
MBBS, MS - ENT, Diploma - Otorhinolaryng...  
Cashless Available

At: The Apollo Clinic  
Fraser Town

M T W T F S S  
06:00 PM - 08:00 PM

₹ 350

[Book Appointment](#)

**N**

**Dr. Alok Banka**  
Ent  
MBBS, MS - ENT  
Cashless Available

At: Nh Narayana Multispeciality ...  
Whitefield

M T W T F S S  
03:00 PM - 04:00 PM

₹ 500

[Book Appointment](#)

**F**

**Dr. Anil H.T.**  
Ent  
MBBS, MS - ENT  
Cashless Available

At: Fortis Hospitals Ltd  
Nagarabhavhi

M T W T F S S  
06:00 PM - 08:00 PM

₹ 350 -10% Off  
₹ 315

[Book Appointment](#)

5. Step:

- Click on Book Appointment for the consultant of your choice
- Fill in the all the required details
- Select the date & time from the available slot

**T**

**Dr. Abubakar Siddiqh Bashav**  
Ent  
MBBS, MS - ENT, Diploma - Otorhinolaryng...  
Cashless Available

At: The Apollo Clinic  
Fraser Town

M T W T F S S  
06:00 PM - 08:00 PM

₹ 350

[Book Appointment](#)

Select your preferred appointment date and time ✕

←

Sun  
22 Jul

Mon  
23 Jul  
Booking closed

Tue  
24 Jul

Wed  
25 Jul

Thu  
26 Jul

Fri  
27 Jul

Sat  
28 Jul

→

06:00 PM
  06:30 PM
  07:00 PM
  07:30 PM
  08:00 PM

Selected appointment on - Tue 24 Jul.07:30PM [Continue](#)

6. Step: Preview the details entered and confirm

CUSTOMER/PATIENT DETAILS

ENT Date Tue, Jul 24 2018  
 by The Apollo Clinic, Fraser Town Time 07:30 PM

1 Booking for
Test Employee

Whom?	Test Employee	Self ▾
Gender	<input checked="" type="radio"/> Male <input type="radio"/> Female	
Date of birth	1980 ▾	07 ▾
Mobile	+91 8927264089	
Email ID	test1@ibm	

Continue booking

2 Payment details
Package price: Rs.350

7. Step : Check the “Medical benefit and/or MediBuddy wallet” to utilise the wallet amount

🏠 Your insurance
📄 E-card
📄 Claims
📄 Plan hospitalization
📍 Network hospitals

👛 **Rs. 9750 \* / 0**  
Wallet

👤

### Your account(s) balance

**₹ 9750**

Medical benefits

**₹ 0**

MediBuddy

\* [T&C, know your benefits.](#)

1 Booking for
Test Employee

2 Payment details
Package price: Rs.350

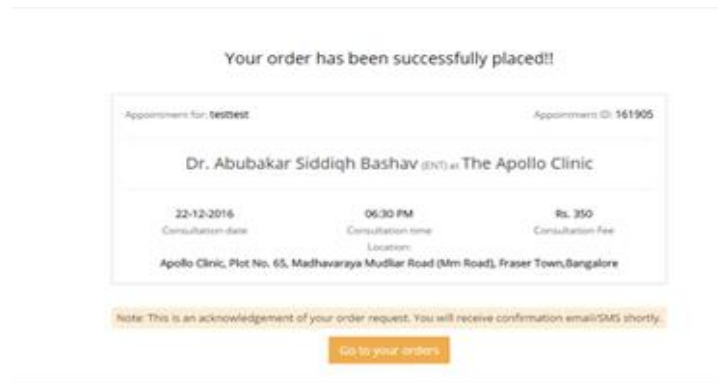
Your wallet balance	<div style="border: 1px solid #ccc; padding: 5px; display: flex; align-items: center;"> <div style="font-size: 0.8em; margin-right: 5px;">Medical Benefits*</div> <div style="margin-right: 5px;">👛</div> <div style="margin-right: 5px;">Rs. 9750</div> <div style="background-color: #28a745; color: white; padding: 2px 5px; border-radius: 5px; margin-left: 10px;">✓</div> </div> <div style="background-color: #ffc107; padding: 2px 5px; font-size: 0.8em; margin-top: 2px;">You can utilize Rs. 175 from your Medical Benefits balance</div>	
Offer code	<input style="width: 80%;" type="text" value="Enter code"/> <div style="background-color: #007bff; color: white; padding: 2px 5px; border-radius: 5px; margin-left: 5px;">Apply</div>	

Package price	350
Deductions(-)	
Medical Benefits	175
<i>*50% Co-Pay applicable as per policy T&amp;C.</i>	
<b>Final amount payable</b>	<b>175</b>

Proceed to payment

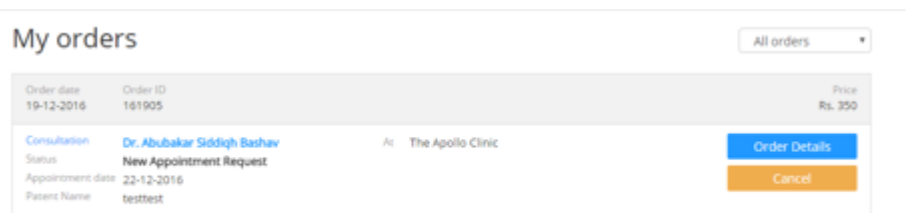
Your session will be expired in 9 m 34 s

- Step: 50% CO-PAY is applicable on all OPD orders/claims. Continue with appointment booking by making rest of the payment online
- Step: You will receive a confirmation with an appointment ID, for the service booked. You will receive an SMS & an email from MediAssist confirming your booking



*\*Note that there is currently a lead time of 48hrs required to book an appointment*

- Step: If you wish to reschedule your appointment to another date, go to “your orders” and cancel. Follow the selection procedure in the previous steps for rebooking

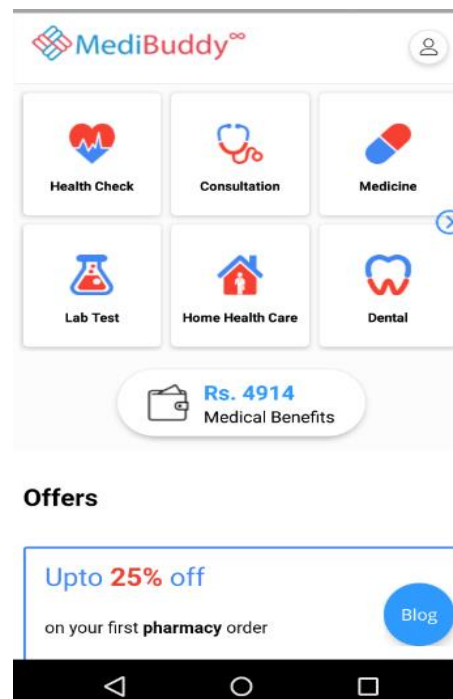
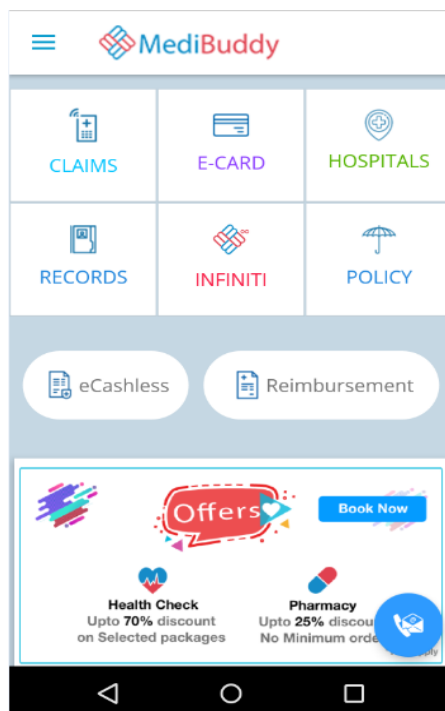


*Note: Other OPD services which are not covered under the Domi limit can be availed by making a full payment directly on the portal or App.*

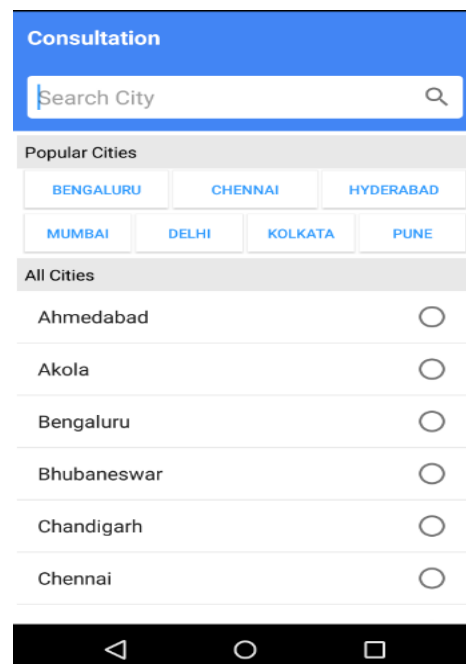
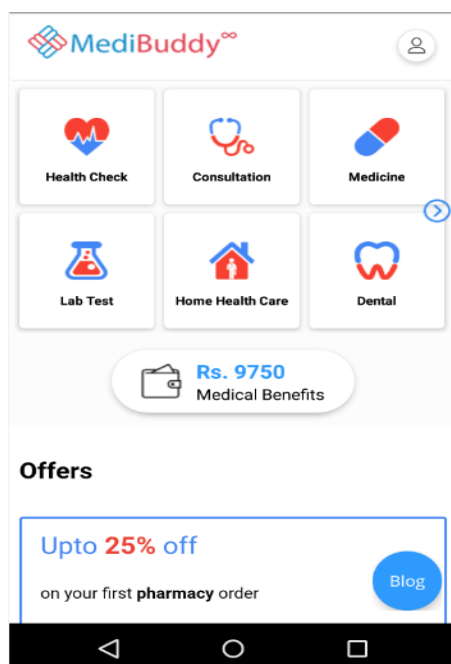


# Explore MediBuddy on your MediBuddy App!

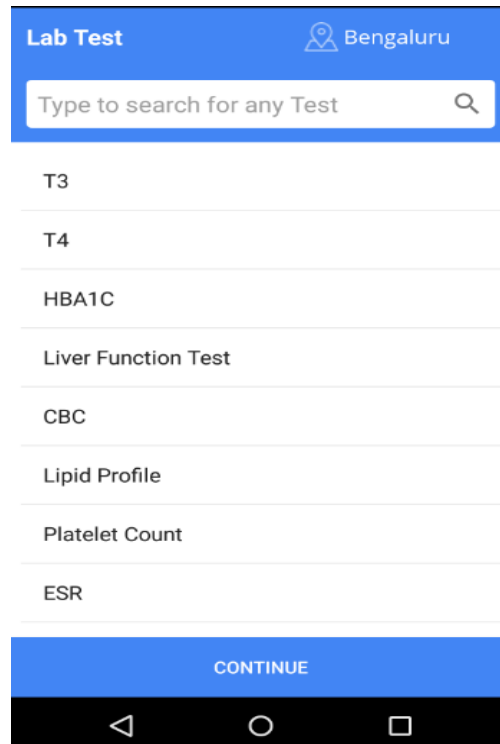
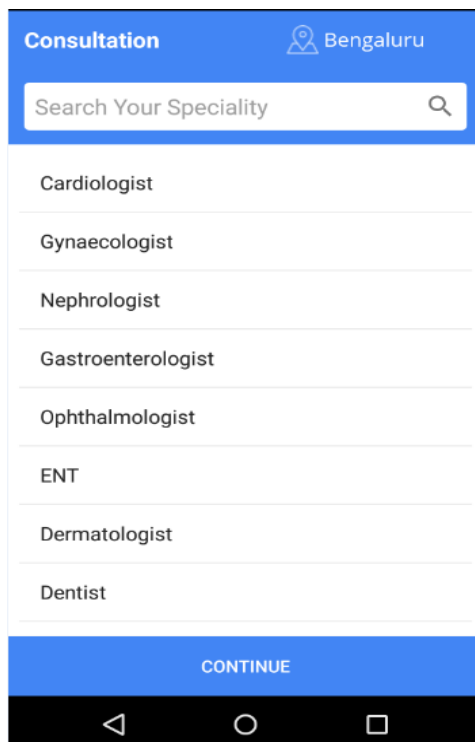
1. Download the MediBuddy App and click on Infiniti tile to explore OPD benefits



2. Click on consultation and select the location and service that you would like to avail
  - ✓ Note that domi claim can be used only on “specialist consultations” and “lab tests”
  - ✓ Beneficiaries other than employees who are enrolled under the hospitalisation policy can avail these services by making a full payment for the services selected

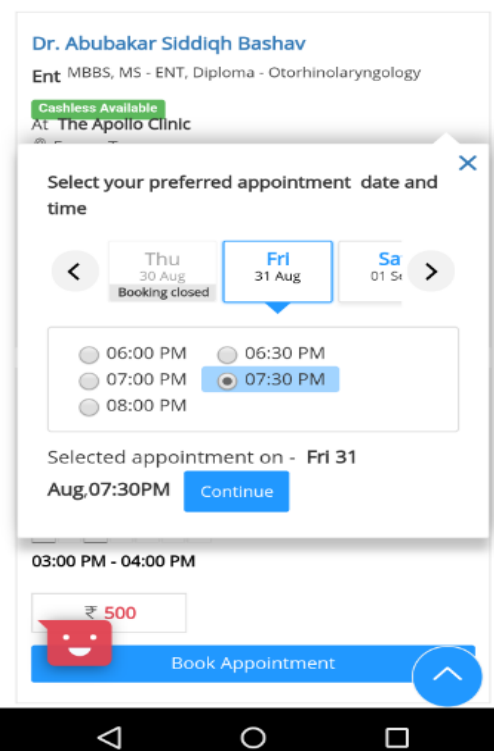
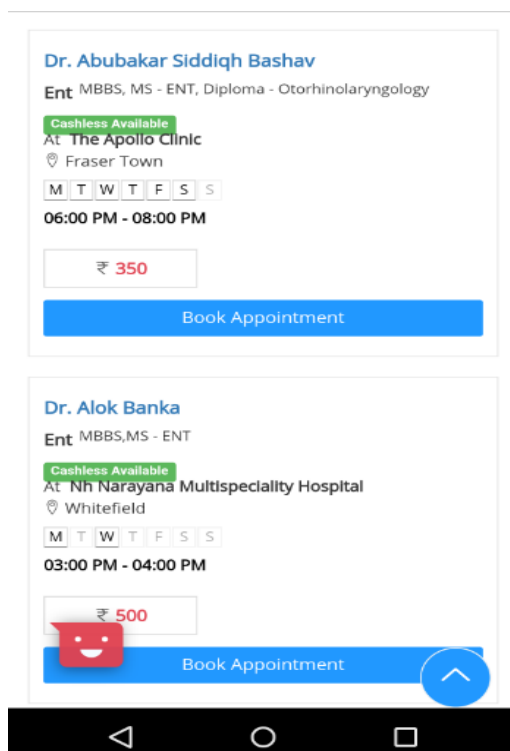


3. Step: Select the consultation or Lab Test that you would like to avail



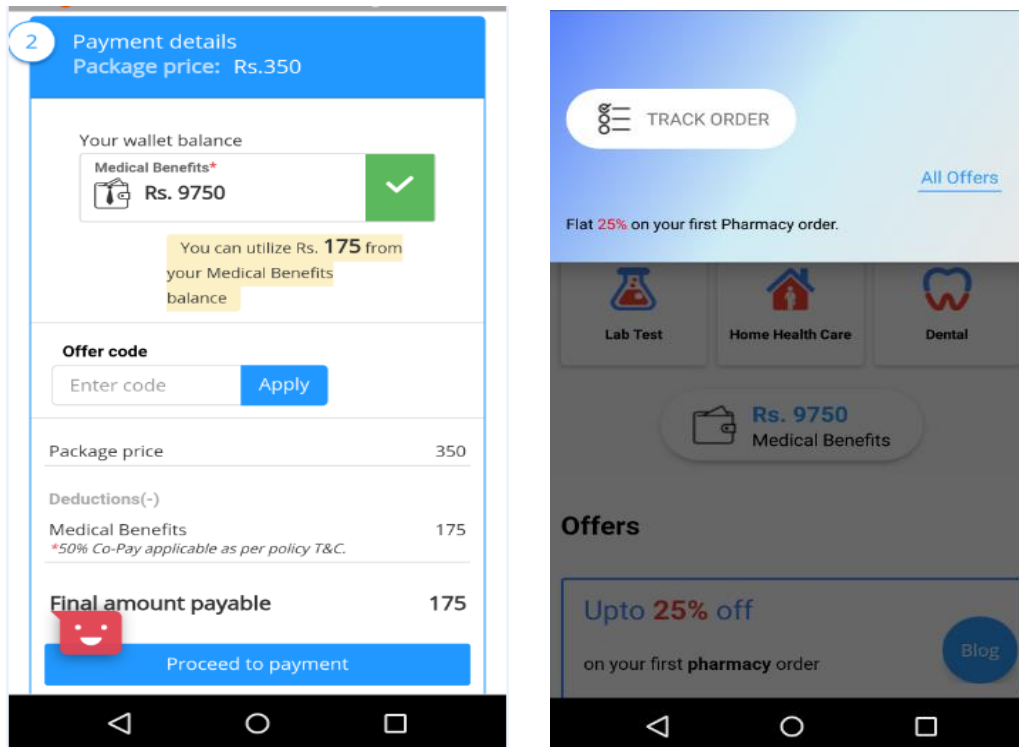
4. Step: If you wish to avail a cashless service, select the options which highlight “Cashless Available”. A service can be made cashless by utilising either your MediBuddy wallet (as applicable) or your OPD/Medical benefit wallet (domiciliary claim)

5. Step: Click on Book Appointment for the consultant/lab test of your choice





Step: Select the date & time from the available slot and continue booking. Please note that there is currently a lead time of 48hrs required to book an appointment



6. Step: 50% CO-PAY is applicable on all OPD orders/claims. Continue with appointment booking by making rest of the payment online
7. Step: You will receive a confirmation with an appointment ID, for the service booked. You will receive an SMS & an email from Medi Assist confirming your booking
8. Step: If you wish to reschedule your appointment to another date, go to “Track order” and cancel. Follow the selection procedure in the previous steps for rebooking

For any questions on your order, please write to [ibmcare@mediassistindia.com](mailto:ibmcare@mediassistindia.com) or call the IBM helpline number on 1800 419 5860